

Media Contacts for Examples relevant to 17 August 2020 Ministerial Statement

Name	Description	Point of Contact	Quote
Companies / Individuals which have benefited from the Jobs Support Scheme			
<p>Coway Engineering</p>	<p>Coway Engineering is a manufacturer of Aerospace Parts and Aircraft components maintenance, repair and overhaul (MRO) company. Due to COVID-19, the company has seen a significant 50% drop in demand, as planes were grounded and airlines had to cut discretionary spending on maintenance and repair.</p> <p>The enhanced JSS at 75% support level for the Aerospace/MRO sector announced in the Fortitude Budget has been a huge relief to Coway. The company was previously contemplating on putting their staff on no-pay leave, if government is unable to render further support to help companies manage costs. Coway is now better able to focus on developing new capabilities in this difficult period.</p>	<p>Name: Lien Whai Cheng (连怀清) Salutation: Mr Designation: Managing Director Language(s) spoken: English, Mandarin Email: lien@coway.com.sg Contact number: 6846 6545 Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p>	<p>“JSS provided us with a “time allowance” to diversify our manufacturing capabilities to other industries such as medical and semiconductor.</p> <p>JSS also allowed us to continue our digitalisation transformation, upskill and reskill our employees for new process capabilities development.”</p>
<p>EPS Consultants Pte Ltd</p>	<p>EPS Consultants is a recruitment firm specialising in the IT and technology sectors, currently operating 8 offices in 5 countries (Singapore, Malaysia, Japan, Philippines and Thailand). In addition to recruitment, EPS has international internship programmes to help undergraduates and fresh graduates from overseas such as France and Japan, to work for companies in Singapore and South East Asia region under short- to long-term internship contracts.</p> <p>EPS has shared that the wage support supported the cash flow of the firm and helped them to retain local staff. The JSS has also helped the company to defray the cost of hiring and retaining local staff.</p>	<p>Name: Kitty Tan (陈启敏) Salutation: Ms Designation: Director Language(s) spoken: English, Mandarin Email: kitty.tan@eps.com.sg Contact number: 6500 3501 (Office) 9665 7060 (Mobile) Preferred mode of interview if any: Telephone / Zoom Preferred media platform if any: No preference</p>	<p>“The introduction of the Jobs Support Scheme (JSS) comes at a critical moment. The scheme gives our company a much-needed shot in the arm to help us retain our employees during this difficult COVID-19 situation.”</p>

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Individuals who have benefited from SGUnited Jobs / SGUnited Mid-Career Pathways Programme / SGUnited Skills			
Lim Guo Yao	<p>Lim resigned from his job as Head (Operations) in the construction industry in 2014 to support his wife in managing her beauty & wellness business. Unfortunately, the business closed due to market forces in Apr 2019.</p> <p>Lim started to look for jobs but was unsuccessful. He had to upkeep family finances and COVID-19 exacerbated the situation.</p> <p>Lim approached WSG's Careers Connect for help and met Career Coach Grace Tay. Tay shared SGUnited Jobs opportunities with him and Lim was employed as Dorm Operator (1 month contract) with Surbana Jurong Defence Services Pte Ltd through the SGUnited Jobs Initiative in late Apr 2020.</p> <p>Lim was then offered a permanent position as Executive Project Manager in late May 2020 due to his good performance.</p>	<p>Name: Lim Guo Yao Salutation: Mr Language(s) spoken: English, Mandarin Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p> <p><u>Contact Point:</u> Name: Esther Chan Designation: Senior Manager, Corporate Marketing and Communications Division, WSG Email: Esther_CHAN@wsg.gov.sg (to contact through WSG) Contact number: 9188 8251</p>	<p>"I would like to share that one should not give up in tough times. In times like this as there are others around us who may be facing tougher situation than ourselves. I am sure there are many out there who have been, or currently going through the same scenario which I have been. Do not let it drown you. Keep a distance from all negative people and negative self-talk. Endeavour to stay positive. As the saying goes, "Tough times don't last, tough men do!" I am grateful to have supportive people around me who have supported me all this while; Grace and Richard are definitely one of them."</p>
Tourism sector support - trainings for individuals to pivot to other industries			
Society of Tourist Guides (Singapore)	<p>Society of Tourist Guides (Singapore) (STGS) worked with STB to redeploy tourist guides to conduct safe distancing checks across Chinatown, Little India and Orchard Road. Many of these tourist guides had conducted tours in these tourism precincts and hence are familiar with the businesses there, which makes it easier for them to explain the safe distancing measures to precinct stakeholders. Coupled with their well-honed communications and people skills, tourist guides were a natural choice for the role of Safe Distancing Ambassadors.</p>	<p>Name: Jean Wang Salutation: Ms Designation: Chairman, STGS Language(s) spoken: English, Spanish Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p> <p><u>Contact Point:</u> Name: Jean Wang Designation: Chairman, STGS Email: jeanwang1@gmail.com Contact number: 9060 6930</p>	

Name	Description	Point of Contact	Quote
Aviation individual deployed to healthcare			
Hanim Zainuddin	<p>Hanim is an example of an individual who was seconded from the aviation industry to healthcare sector. She is a SIA leading stewardess and is now temporarily redeployed as a Care Ambassador at KK Hospital.</p>	<p>Name: Hanim Zainuddin Salutation: Ms Designation: Care Ambassador Language(s) spoken: English and Malay Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p> <p><u>Contact Point:</u> Name: Amy Chan Designation: Senior Public Affairs Executive Email: Amy.Chan@singaporeair.com.sg Contact number: 97946416</p>	<p>“The encounters and experiences shared by the earlier batches of care ambassadors inspired me to also step up to support the frontliners in the healthcare sector during this unprecedented time. I want to apply my interpersonal competencies acquired from my time with SIA in a different environment.”</p>
Yap Wing Tsun Tristan	<p>Tristan is an example of an individual who moved from aviation industry to healthcare sector. He was an SIA Flight Steward who was redeployed to Khoo Teck Puat Hospital (KTPH) as a Care Ambassador and recently joined KTPH as part of its pioneer batch of Patient Care Executives and Patient Care Officers, after being inspired by his stint as a Care Ambassador at the hospital.</p>	<p>Name: Yap Wing Tsun Tristan Salutation: Mr Designation: Senior Patient Care Executive Language(s) spoken: English Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p> <p><u>Contact Point:</u> Name: Joanna Tang Designation: Assistant Director Email: tang.joanna.sy@ktp.com.sg Contact number: 9745 1127</p>	<p>“For many years, flying was my life and I never imagined I would be working alongside doctors and nurses. But my time at Khoo Teck Puat Hospital opened my eyes to a new world and the reward of caregiving. I remember one delirious patient who was difficult to handle because of his condition, and required constant attention. I offered to push his wheelchair around in hopes that he will fall asleep, and to always feed him during meal times. This went on for a week. On the day he was discharged, he motioned at me to walk to him. Feebly, he stood up and wrapped his arms around me. It was at that moment I knew how worthwhile my work is and that I have found a new calling.”</p>

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Sandra Goh Shu Ann	<p>Sandra is an example of an individual who moved from aviation industry to healthcare sector. She was an SIA Leading Stewardess who was redeployed to Khoo Teck Puat Hospital (KTPH) as a Care Ambassador and recently joined KTPH as part of its pioneer batch of Patient Care Executives and Patient Care Officers, after being inspired by her stint as a Care Ambassador at the hospital.</p>	<p>Name: Sandra Goh Shu Ann Salutation: Ms Designation: Senior Patient Care Executive Language(s) spoken: English Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p> <p><u>Contact Point:</u> Name: Joanna Tang Designation: Assistant Director Email: tang.joanna.sy@ktp.com.sg Contact number: 9745 1127</p>	<p>“Working as a Care Ambassador was an experience that truly opened my eyes, as I witnessed the hard work and dedication that our healthcare workers put in daily. Their energy, spirit and passion have been nothing short of inspiring. Change is inevitable. This has been the toughest year of my life, but my heart is full, because I have taken a leap of faith to pursue a new career that excites and challenges me. I’m honoured to join healthcare full-time. As I work alongside our healthcare heroes, I will put in the same professionalism and attention to detail that I learnt from my time as a flight attendant, to care for patients.”</p>
Richard Thong Kok Mun	<p>Richard Thong is an example of an individual who moved from aviation industry to healthcare sector. A former air steward at United Airlines, he recently joined Khoo Teck Puat Hospital as part of its pioneer batch of Patient Care Executives and Patient Care Officers.</p>	<p>Name: Richard Thong Kok Mun Salutation: Mr Designation: Patient Care Officer Language(s) spoken: English Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p> <p><u>Contact Point:</u> Name: Joanna Tang Designation: Assistant Director Email: tang.joanna.sy@ktp.com.sg Contact number: 9745 1127</p>	<p>“When my airline announced that it will cease operations for foreign bases, I decided I wanted to spend my remaining years of employment in meaningful, productive work. My career coach warned me that working in the hospital would be challenging, but I believe caregiving is a rare and precious gift. It connects you with patients when they are on the road to recovery. I rejoice knowing our sick are in good hands in our hospitals. Although the bleak job market has caused a lot of pain and suffering, we can reskill and remain positive.”</p>

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Seyu Yeong Khang	Seyu Yeong Khang is an example of an individual who was seconded from the aviation industry to healthcare sector. He is a SIA Leading Steward and is now temporarily redeployed as a Care Ambassador at KTPH.	Name: Seyu Yeong Khang Salutation: Mr Designation: Care Ambassador Language(s) spoken: English Preferred mode of interview if any: No preference Preferred media platform if any: No preference <u>Contact Point:</u> Name: Amy Chan Designation: Senior Public Affairs Executive Email: Amy.Chan@singaporeair.com.sg Contact number: 97946416	"I'm glad I've embarked on this journey together with my fellow Colleagues taking up the role of CA. In the airline, we do service recovery. (Whenever there's a service lapse) In the hospital, we provide service in patients' recovery journey."
Melannie Wong	Melannie Wong is an example of an individual who was seconded from the aviation industry to healthcare sector. She is a SIA Chief Stewardess and is now temporarily redeployed as a Care Ambassador at KTPH.	Name: Melannie Wong Salutation: Ms Designation: Care Ambassador Language(s) spoken: English Preferred mode of interview if any: No preference Preferred media platform if any: No preference <u>Contact Point:</u> Name: Amy Chan Designation: Senior Public Affairs Executive Email: Amy.Chan@singaporeair.com.sg Contact number: 97946416	"I'm glad I made a difference. If it was my family member who is warded, I'll have a peace of mind knowing that a health care worker cared for my loved one just like their own. My 1st experience as a CA - It's hot, it's sweaty but above everything else, it's rewarding."

Name	Description	Point of Contact	Quote
Siti Musleha Binte Husain	Siti is an example of an individual who was seconded from the aviation industry to healthcare sector. She is a Scoot Crew-In-Charge and is now temporarily redeployed as a Care Ambassador at KTPH.	Name: Siti Musleha Binte Husain Salutation: Ms Designation: Care Ambassador Language(s) spoken: English Preferred mode of interview if any: No preference Preferred media platform if any: No preference <u>Contact Point:</u> Name: Amy Chan Designation: Senior Public Affairs Executive Email: Amy_Chan@singaporeair.com.sg Contact number: 97946416	"I'm based in the geriatric ward and find it rewarding and meaningful as I see myself as the patients' own grandchildren or even as family members when I interact with them."
Tan Qing Yan Kenneth	Kenneth is an example of an individual who was seconded from the aviation industry to healthcare sector. He is a SIA flight steward and is now temporarily redeployed as a Care Ambassador at Ren Ci Hospital.	Name: Tan Qing Yan Kenneth Salutation: Mr Designation: Care Ambassador Language(s) spoken: English Preferred mode of interview if any: No preference Preferred media platform if any: No preference <u>Contact Point:</u> Name: Amy Chan Designation: Senior Public Affairs Executive Email: Amy_Chan@singaporeair.com.sg Contact number: 97946416	"My motivation to is to give back to society, knowing that our hospital frontliners are overworked in this Covid-19 pandemic. I'm also grateful for this opportunity to represent Singapore Airlines and to let others know that we are all in this together during these tough times. This attachment will also allow me to showcase the world-renowned Singapore Airlines service, be it on ground or in the air. Since I'm not able to fly that often, I will treat my patients the way I treat my passengers, with an attention to detail, a warm human touch, and sincere service from the heart. This way, we can keep our Singapore Airlines flag flying high!"

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Companies which have adopted digital solutions and benefited from Enterprise Development Grant (EDG) / Productivity Solutions Grant (PSG) / Digital Resilience Bonus (DRB)			
Seonggong	<p>Seonggong is registered on the nationwide E-invoicing Network, using accounting, HR, digital ordering, e-procurement and online food delivery solution. Seonggong is also applying for EDG for digital transformation at the front line.</p> <p>The solution comprises an e-shop for online ordering, a delivery app where consumers can pick the time of delivery, cashless payment, customer relationship management, and analytics. This solution will also provide table QR codes for customers to scan and do online dine-in ordering, which minimises customers' contact with menu books or order chits. As part of this project, they will replace their current POS system to integrate with the new solution.</p>	<p>Name: Wilyawati Tjiu (Cucu) Salutation: Ms Designation: Founder / Managing Director Language(s) spoken: English Email: wilyawati.tjiu@seoraesin.com Contact number: 9129 3258 Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p>	-
Seoul Garden Group	<p>Seoul Garden Group is registered on the nationwide E-invoicing Network, using e-procurement, wireless table call paging system, online food delivery. Seoul Garden Group is also working on a Total Digital Solutions project to digitalise operations from reservations and e-menu to waste management and kitchen display.</p>	<p>Name: Garry Lam (藍立翊) Salutation: Mr Designation: General Manager Language(s) spoken: English, Mandarin Email address: garry@zingrill.com.sg Contact number: 9831 3366 Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p> <p><u>Contact Point:</u> Name: Katherine Kee Designation: Marketing Manager Email: katherine@zingrill.com.sg Contact number: 8809 8262</p>	-

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21 United Holdings	<p>21 United Holdings Pte Ltd, a consortium comprising 38 local car dealers and car ecosystem enterprises, developed UCARS in 2019 with the support of EDG, in its efforts to band together to address the e-commerce disruption head-on. To benefit consumers, UCARS works with a wide spectrum of the automotive industry, including authorised distributors, used car dealers, new car dealers, workshops, finance companies, insurance companies and so on.</p> <p>The UCARS portal is a common b2b, b2c, and c2b e-marketplace that connects the individual car buyer with offline car dealers and members of the motoring public who want to unlock the most value from their cars. They do this by providing an integrated, cohesive offline-to-online buying experience. In a recent case study featured in The Business Times, UCARS was able to help an individual motorist sell his car to a dealer for more cash than he would have received by using another platform. The dealer in question was also able to benefit from UCARS' lower transaction costs. These mutually-beneficial outcomes are what UCARS strives to achieve with the help of the EDG.</p>	<p>Name: Hong Chun Mun PBM (孔俊漫) Salutation: Mr Designation: CEO & Co-Founder Language(s) spoken: English, Mandarin Email: cm@ucars.sg Contact number: 9798 9190 Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p>	<p>"Digital technology can be intimidating to some businesses but I believe its ability to raise productivity and arm consumers with knowledge create a genuine opportunity for UCARS to transform the car business in a positive way."</p>
E-Waves Fishbyte	<p>E-Waves Fishbyte is a fishing shop operating out of the heartlands. Their main source of revenue is from the sale of fishing tackles, and anglers often patronise the shop at a late hour. In order to extend operating hours, the shop owner converted her shop into a fully unmanned one, that comprises vending machine selling fishing gear, food products. She also added self-service laundry machines and claw machines. Despite being 59 years old, she single-handedly listed over 1,000 items on her online shop on Lazada.</p>	<p>Name: Lai Kuanee Elizabeth (黎君仪) Salutation: Mdm Designation: Director Language(s) spoken: English, Mandarin Email: elizabeth@ewavesfb.com Contact number: 9637 4573 Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p>	<p>"These were made possible through the grants such EDG and PSG, which supported the customisation of the vending machines and laptop bundled solution respectively."</p>

Name	Description	Point of Contact	Quote
Local hawkers who have adapted with agility, tapped on government schemes and used digital payments			
Mr Chua	Mr Chua recognizes that e-payment is becoming ubiquitous, which interests him and his wife in wanting to grasp this new mode of payment. Quoting his words, "he does not want to lag behind others in this". Mr Chua even went on to further suggest for NETS to hold an informal hands-on session on Monday afternoons (usual day-offs for most stall owners) to guide stall owners like him on learning how to operate the SGQR e-payment.	Name: Chua Salutation: Mr Address: Kovan Hougang Market & Food Centre, #01-98 [Media to approach Mr Chua directly if there is interest to feature him]	-
Pear Chu Ming	<p>Before the introduction of e-payment system, both his wife and him had to count their daily sales manually at the end of each day and have to make visits down to the bank to deposit their hard cash into bank account. He mentioned that sometimes they encountered customers giving big notes and they did not have enough change to return.</p> <p>With the implementation of e-payment, he mentioned that he decided to install the terminal to ease his work load. Mrs Pear was very pleased as with e-payment as it saves a lot of time and is very convenient.</p>	Name: Pear Chu Ming Salutation: Mr Address: Chong Boon Market (BLK 453A Ang Mo Kio Ave 10) Macpherson (Hai Sing Kway Chap) [Media to approach Mr Pear directly if there is interest to feature him]	-
Tan Chin Yong	<p>Mr Tan mentioned that it has saved him time for sales/E-payment transaction and to give back change, especially when he is busy. Through E-payment, he has a clear record of all his daily business transaction for his monthly business.</p> <p>The stall owner initially had reservations regarding the E-Payment. However, his was willing to try it out and was pleased with the convenience he experienced. He even initiated to render help, encourage, and promote SGQR to other stall owners to use E-payment.</p>	Name: Tan Chin Yong Salutation: Mr Address: Blk 17, Upper Boon Keng Rd, #01-17 (Fresh Fruits Stall) [Media to approach Mr Tan directly if there is interest to feature him]	-

Name	Description	Point of Contact	Quote
Mdm Lee	<p>Mdm Lee managed to reduce the time required to handle money from customers, and it was easier for her to see daily total sales transactions.</p> <p>Mdm Lee has zero knowledge of smart phone usage and has no mobile data. She took the first step to buy a smart phone with data plan after knowing business will be affected if she did not join the SGQR. She learned the basics on how to navigate around the NETSBiz app to check on her sales and the functions of the phone.</p>	<p>Name: Mdm Lee Salutation: Mdm Address: 1 Lorong Mambong, #01-23 [Media to approach Mdm Lee directly if there is interest to feature her]</p>	-
Ms Saidah	<p>Ms Saidah enjoyed the convenience of not needing to remove gloves when customers pay using SGQR.</p>	<p>Name: Saidah Salutation: Ms Stall Name: Fatimah Muslim Food Address: Redhill Market [Media to approach Ms Saidah directly if there is interest to feature her]</p>	-
Chen Li Jun	<p>Mdm Chen is a retiree who learnt about the SG Digital Office one-to-one counter from her RC. She visited Digital Ambassadors at Jurong Green CC on 24 Jul 2020 and learnt how to scan Safe Entry QR codes and how to make payments and money transfers via PayNow.</p> <p>Despite her age, she is enthusiastic about learning digital skills and has expressed interest to sign up for other SDO's e-payment classes to build her confidence in using it.</p>	<p>Name: Chen Li Jun (陈俐君) Salutation: Mdm Language(s) spoken: English, Mandarin Contact number: 9748 9528 Preferred mode of interview if any: Phone Preferred media platform if any: Print</p>	-

Name	Description	Point of Contact	Quote
Inspiring instances of companies which have been quick to pivot and found new opportunities despite the challenging environment			
Certact Engineering	<p>Certact's business was badly affected due to the trade war and worsened with the onset of the pandemic. Certact realised the need to transform their business model, especially so during this pandemic period.</p> <p>Certact's strength in precision engineering and its focus on the semi-conductor and medical industry, allowed them to quickly pivot its business model and add new revenue streams.</p> <p>The business transformation resulted in a tremendous increase in sales revenue and allowed the company to recover from the effects of the trade war and the pandemic.</p> <p>Certact was awarded the manufacturing contract to fulfil the demands of the CT test Equipment, which was designed, developed and patented by a Singapore company, and also on the engineering and New Product Introduction of another new X-Ray test equipment.</p> <p>The test equipment is currently used in Singapore, France, Australia, UK and USA to test CT scanners at airports, immigration check point and testing laboratory.</p>	<p>Name: Ellis Eng Salutation: Miss Designation: Managing Director (Business Owner) Email: elliseng@certact.com.sg Contact number: 8282 6898 Language(s) spoken: English, Mandarin Preferred mode of interview if any: phone, in person Preferred media platform if any: No preference</p>	<p>"Excellence In Innovation"</p>

Name	Description	Point of Contact	Quote
<p>True Fitness</p>	<p>True Group’s initiatives and quick response to COVID-19 challenges:</p> <p>(1) Online classes: During the Circuit Breaker, True Group accelerated several digital and online initiatives including digital fitness content. This content was free-of-charge to both members and the public and comprised a wide variety of pre-recorded and live workouts.</p> <p>(2) Digital and technological innovation</p> <p>Phase 2 safety measures included capacity restrictions and True Group implemented a 2-hour time-belt booking system to ensure that as many members as possible can come into the gym. Prior to COVID-19, there were no capacity systems or tools readily available to help manage the operations around this. Therefore, during the Circuit Breaker, True Group’s IT and Operations Departments co-developed a proprietary capacity monitoring system for our gyms that is integrated with the government’s SafeEntry system. Our system is called “The SENTINEL Capacity Monitoring System”.</p>	<p>Name: Sarah See Salutation: Ms Designation: Regional Head of Marketing Language(s) spoken: English, Mandarin Email: sarah.see@truegroup.sg; PR@truegroup.com.sg Contact number: 9487 7203 Preferred mode of interview if any: Email, Phone Preferred media platform if any: No preference</p>	<p>“COVID-19 challenges required us to respond and innovate at speed. True Group’s initiatives included the production of over 100 on-demand workout videos available online for anyone, live instructor-led workouts and the live-streaming of classes from our True Fitness and TFX gyms.</p> <p>With the capacity restrictions required during Phase 2, we implemented a 2-hour time-belt booking system to ensure that as many members as possible can come into the gym. To do this, True Group developed a proprietary digital capacity monitoring system for our True Fitness and TFX gyms called the “SENTINEL Capacity Monitoring System” that is integrated with the government’s SafeEntry system.”</p>
<p>Wah Son Engineering</p>	<p>Wah Son Engineering is an independent global aerospace tooling manufacturer. It is a home-grown SME which customises designs, manufactures and maintains precision aero engine tooling as a 1st-tier supplier to major aerospace OEMs. Wah Son is now leveraging on its bespoke manufacturing skills to create a prototyping and test-bedding platform for innovative hardware and complex equipment, to help Singaporeans realise their aspirations to become product owners. Wah Son is able to provide a more entrepreneurial account of how aerospace SMEs are coping/transforming to face the challenges in the aerospace sector.</p>	<p>Name: Lim Hee Joo Salutation: Ms Designation: Executive Director Language(s) spoken: English, Mandarin Email: heejoo@wahson.com.sg Contact number: 9672 2011 Preferred mode of interview if any: No preference Preferred media platform if any: No preference</p>	<p>薪火相传聚力量， 不忘初心再出发</p>

Name	Description	Point of Contact	Quote
Growing Businesses and People During COVID			
Decks Pte Ltd	Decks Pte Ltd has expanded its retail business during this time as it transformed quickly enough (e.g. opening 8 shops in Singapore this year, supplied over 15m pieces of reusable masks across Singapore).	Name: Kelvyn Chee 徐俊贤 Salutation: Mr Designation: CEO and Founder Language(s) spoken: English and Mandarin Email: kelvynchee@deckspl.com Contact number: 9007 4373 Preferred mode of interview if any: Phone Preferred media platform if any: No preference	"Decks Pte Ltd understands the importance of having the agility to adapt in the face of adversity, and believes in aligning our people strategies with business goals to enable continued sustainability and growth. Through the Service Design Methodology, we have transformed our business digitally and achieved success despite the economic downturn. If a small SME like Decks can do it, so can you!" .
iSTOX	iSTOX is a home-grown, MAS-regulated capital markets platform that leverages on blockchain and smart contract technology to make the entire company/project financing process more direct, seamless and efficient. It is the first regulated platform in a major global financial center to offer integrated issuance, settlement, custody, and secondary trading of digitised securities. iSTOX has built an underlying technology infrastructure and work processes to seamlessly issue financing instruments (such as bonds and notes with various covenants) to allow companies to get the financing they need, while at the same time fully automate the follow-up processes such as fund disbursement (subject to various pre-programmed criteria if necessary). The platform can therefore serve as an additional channel of financing for companies, including SMEs.	Name: Darius Liu (柳秉捷) Salutation: Mr Designation: Co-Founder and COO Email: dariusliu@istox.com Contact number: 9838 7998 Language(s) spoken: English Preferred mode of interview if any: No preference Preferred media platform if any: Print	-

Name	Description	Point of Contact	Quote
Individuals who have lost their jobs due to COVID-19 and have benefited from COVID-19 Support Grant			
Siti Farhanah Binte Ruslan	Siti Farhanah Binte Ruslan lost her job due to COVID-19 and applied and received COVID-19 Support Grant (CSG). She has since found a job as an administrative officer at a tuition centre in June 2020. This is the first time she has applied for any financial assistance	<p>Name: Siti Farhanah Binte Ruslan Salutation: Ms Language(s) spoken: English and Malay Preferred mode of interview if any: Face to face interview Preferred media platform if any: No preference High resolution photograph: N/A. [For media to arrange a phototaking session with Ms Siti Farhanah, if she is selected to be interviewed.]</p> <p>Point of Contact: Name: Zuraida Awi Designation: Assistant Manager, SSO@Jurong East Email: Zuraida_Awi@msf.gov.sg (*Note: To email SSO case officer and cc: MSF-COMMS@msf.gov.sg with the suggested interview date and time, if client is selected for interview) Contact number: 6265 2409</p>	-